

Summary of Fees and Charges for EduNex Pty Ltd RTO:45283

EduNex Training is a Registered Training Organisation (RTO Code: 45283) and operates in accordance with the Standards for Registered Training Organisations 2015. EduNex Training charge fees for services provided to Students undertaking a course of study. These fees are for items such as course materials, administrative support, student services and training and assessment services.

Certificate III and Diploma Courses Fees

COURSE CODE	COURSE TITLE	Course Tuition Fees	Resource Text Book Fee
CHC30113	Certificate III in Early Childhood Education and Care	\$1,000.00	\$100.00
CHC50113	Diploma of Early Childhood Education and Care	\$1,500.00	\$200.00

Please contact EduNex if you would like to discuss your eligibility for Recognition of Prior Learning (RPL) and Credit Transfers (CT). Individual unit of competency cost for RPL: \$250.00, plus an initial Application Fee of \$400.00 applies.

Short Courses - Course Fees

UNIT OF COMPETENCY	UNIT TITLE	Course Tuition Fees
HLTAID001	Provide cardiopulmonary resuscitation	\$60.00
HLTAID003	Provide First Aid	\$150.00
HLTAID004	Provide an emergency first aid response in an education and care setting	\$150.00
Non-Accredited Test and Tag	1 Day Non-Accredited Short Course – Test and Tag	\$300.00

Please Note: First Aid Short Course Fees are payable prior to commencement of training. All Fees must be paid in full before Students can be issued with any AQF Certificate relating to their achievements.



Payment Plans via EziDebit

Payment Plans for full qualifications are available to assist Students to spread the cost of their course using smaller regular payments. Contact us to discuss. Note: Payment Plans are not available for First Aid Courses.

Fees Payable

First Aid Short Course Fees are payable prior to commencement of training and are not eligible for a Payment Plan. Full Qualification Fees payable can be paid prior to the commencement of training or within 10 days of receiving an invoice from EduNex Training, or once a Student enters into an approved Payment Arrangement via EziDebit at the time of enrolment. EduNex Training may discontinue training if fees are not paid as required. All Fees must be paid in full before Students can be issued with any AQF Certificate relating to their achievements.

Special Notes:

Changes to Terms and Conditions

EduNex Training reserves the right to amend the conditions of the Student's enrolment at any time. If amendments are made that effect the Student's enrolment the student will be informed 28 days prior to changes taking effect. Students then have 28 days to submit an appeal from the date they were informed of the decision. Further information about appealing a decision is contained in the Student Handbook.

GST (Goods and Services Tax)

Training tuition fees are GST exempt under section 38-85 GSTR 2003/1 Goods and Services Tax, tax ruling. The ruling explains the supply of a course for 'professional or trade course' is a GST-free education course. GST does however apply on the payment of some miscellaneous charges which are listed in the Schedule of Fees and Charges – Administration Fees

EduNex Training Guarantee

If for any reason EduNex Training is unable to fulfil its service agreement with a Student, EduNex Training must refund the Student's proportion of fees paid for services not yet delivered. So, as an example, if you had paid in full for a course which had 2 units of competency and you had completed 1 unit at the time a course was cancelled, you would be entitled to a 50% refund on your fees paid.

EduNex Training is responsible under the National Vocational Education and Training Regulator Act 2011 for the quality of the training and assessment being delivered in this course and for the issuance of all AQF certificates. An AQF certificate is a Qualification Certificate of a Statement of Attainment that may be issued if you achieve the outcomes of the course. We do not outsource our training services to third parties and take great pride in our relationship with you.

Serious about your Dreams!



Refunds

The following Fees and Refund Policy will apply:

- Students, who give notice to cancel their enrolment 10 business days or more prior to the commencement of a program, will be entitled to a full refund of fees paid.
- Students who give notice to cancel their enrolment 9 business days or less prior to the commencement of a program will be entitled to a 75% refund of fees paid. The amount retained (25%) by EduNex Training is required to cover the costs of staff and resources which will have already been committed based on the Student's initial intention to undertake the training.
- Students who cancel their enrolment after a training program has commenced will not be entitled to a refund of fees of any fees paid in advance. An exception to this policy is where EduNex Training fails to fulfil its service agreement and fees are refunded under our guarantee to clients. Note: A Refund of Fees does not apply to any Short Course training programs.
- The full Fees and Refund Policy is located on the EduNex Training website: www.edunex.edu.au

Limiting Fees being Paid in Advance

EduNex Training acknowledges that it has a responsibility under the Standards for Registered Training Organisations 2015 to limit the fees paid by Students in advance of their training and assessment services being delivered. To meet our responsibilities EduNex Training may accept payment of no more than \$1,500 from each Student prior to the commencement of the course. This requirement only applies when the payment for the fees are being made directly by an individual that falls under the protection of Australian Consumer Law. By this we generally mean the Student or the Student's family member. This requirement is not applicable where the fees are being paid by the Student's Employer or a Funding Authority. This is an entity to entity transaction and does not require the limiting of fees paid in advance.

Following the course commencement, EduNex Training may require payments of additional fees in scheduled payments in advance from the Student but only such that at any given time, the amount required to be paid in advance is consistent with the portion of training being delivered.



Student Complaints about Fees or Refunds

Students who are unhappy with EduNex Training arrangements for the collection and refunding of tuition fees are entitled to lodge a Complaint. This should occur in accordance with EduNex Training Complaints and Appeals Policy. To make a Complaint or an Appeal, Students are requested to complete one of the following forms:

- Complaint Form
- Request for Appeal of a Decision

These forms, along with the Complaints and Appeals Policies are available via our website at the following address: www.edunex.edu.au

For more information, contact us to provide you with a complete Enrolment package including Student Handbook, Course Guide, Work Placement Details and the Fees and Refund Policy. Alternatively, they are available on www.edunex.edu.au

HAVE A QUESTION?

Call 03 9361 1359

Email: info@edunex.edu.au

